

# JUDY HUYNH

Full Stack Web Developer



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[Github](#) · [Portfolio](#) · [LinkedIn](#)

## SKILLS

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**Front-end:** HTML5, CSS3, JavaScript, React.JS, Bootstrap, jQuery

**Back-end:** PostgreSQL, Node.js, Rest APIs, Express, Jasmine

**Dev-Tools:** Github, Linux, Bootstrap, Jira, Confluence, Zendesk, Atom, Heroku, SharePoint, PowerApps, New Relic

## EXPERIENCE

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### ASPIRANET

SAN FRANCISCO, CA

#### Application Developer

Apr 2018 – Present

- Use PowerApps and SharePoint to develop IT Asset Management app to track ~1000 employee's IT equipment
- Use Power-shell to automate scripts to create dashboards and reports
- Use HTML, CSS, and JavaScript to develop training dashboards for each division and department
- Design HTML emails to send out weekly training reminder emails to all staff
- Develop a PowerApps and SharePoint embedded application for company-wide training courses
- Migrate SharePoint server to SharePoint cloud and implemented new processes to standardize workflow

### BLOC

REMOTE

#### Full Stack Web Developer

Nov 2018-May 2019

- Develop Node and psql app similar to Wikipedia that allows users to be authenticated and perform CRUD operations
- Develop real-time Chat Application using React.js, Boot Strap, and Firebase for the backend
- Develop Freelance application for a client's Salon service with Node.js allowing client to edit front-end content from UI

### ONE MARKET NETWORK

SAN FRANCISCO, CA

#### Technical Operations Support Engineer

Aug 2017-Mar 2018

- Administer access and support for: Github, Heroku, New Relic, Splunk, Jfrog, Okta, NPMJS, GCP, and Slack
- Identify, troubleshoot, and resolve production bugs for mobile, web and CRM applications
- Develop reusable bash scripts with REST APIs to automate Okta user audits
- Developed Company Support Portal using Zendesk REST APIs, HTML, CSS, and JavaScript
- Monitor up-time and implement software releases on Jira and Confluence servers

#### Business Support Analyst

Apr 2016 – Aug 2017

- Tiers 1-3 support for external mobile/web applications and internal developer tools
- Streamline and standardize on/off-boarding processes building custom forms in Zendesk and ServiceNow
- Write technical runbooks for internal and external stakeholders
- Deployed and trained product teams to use Zendesk and Jira Kanban boards
- Write SQL scripts to analyze databases to solve production bugs

### SFSU COLLEGE OF EXTENDED LEARNING

SAN FRANCISCO, CA

#### IT Support Specialist

Sept 2014 – May 2016

- Tech Support for students, professors, and staff - Hardware, Software and Network set up and maintenance

## EDUCATION

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BLOC, INC.

APR 2019

*Full Stack Web Development Certification*

SAN FRANCISCO STATE UNIVERSITY

MAY 2016

*Bachelors of Science in Information Systems*